

AmazingE

3.8kW of goodness




Electric Vehicle Supply Equipment User Manual

PLEASE NOTE

This user's manual includes the latest information at the time of printing. AmazingE™ reserves the right to make changes to this product without further notice. Changes or modifications to this product by other than an authorized service facility may void the product warranty.

Contact Customer Service with questions. Refer to the Customer Support section located in this guide.

| | |
|---|--|
|  | <p>WARNING: This product can expose you to chemicals, including Carbon Black, which is known to the State of California to cause cancer. For more information go to: www.P65Warnings.ca.gov</p> |
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To view or download the latest version of this manual please visit www.Amazing-E.com

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IMPORTANT SAFETY INSTRUCTIONS

Carefully read these instructions and the charging instructions in the vehicle owner's handbook before charging the electric vehicle.

The following symbols may be found in this manual or on labels affixed to the Electric Vehicle Supply Equipment (EVSE):

NOTE: This means pay particular attention. Notes contain helpful suggestions.

NOTE: Cela signifie accorder une attention particulière. Les remarques contiennent des suggestions utiles.



CAUTION: This symbol means be careful. There is potential to do something that may result in damage to the equipment.



ATTENTION: Ce symbole signifie être prudent. Vous êtes capable de faire quelque chose qui pourrait causer des dommages à l'équipement.



WARNING: This symbol means danger. This is a situation that could cause bodily injury. Before working on any electrical equipment, be aware of the hazards involved with electrical circuitry and standard practices for preventing accidents.



AVERTISSEMENT: Ce symbole signifie un danger. Vous êtes dans une situation qui pourrait causer des blessures corporelles. Avant de travailler sur un équipement électrique, être conscient des dangers présentés par les circuits électriques et les pratiques courantes de prévention des accidents.

Instructions Pertaining to a Risk of Fire or Electric Shock

When using the AmazingE™, basic electrical safety precautions should be followed:

- Use this EVSE to charge electric vehicles equipped with an SAE-J1772™ charge port only. Consult the vehicle owner's manual to determine if the vehicle is equipped with the correct charge port.

- Make certain the charge cable is positioned so it will not be stepped on, tripped over, or otherwise subjected to damage or stress.
- This product contains no user serviceable parts. Consult the Customer Support section in this manual for service information. Do not attempt to repair or service the EVSE.
- Do not operate the EVSE if it or the charge cable is physically open, cracked, frayed, or otherwise visibly damaged. Contact Customer Service immediately.
- Not for use in commercial garages where a COMMERCIAL GARAGE is defined as a facility (or portion thereof) used for the repair of internal combustion vehicles in which the area may be classified due to flammable vapors being present (such as from gasoline.)
- Do not place fingers inside of the coupler end of the charge cable.
- Do not allow children to operate this device. Adult supervision is mandatory when children are in proximity to an EVSE that is in use.

Instructions se Rapportant à un Risque d'Incendie ou de Choc Électrique

Lorsque l'utilisation de la AmazingE™, précautions fondamentale de sécurité électrique doivent être suivies:

- Utilisez cette station de recharge pour charger les véhicules électriques équipés d'un SAE-J1772™ port de recharge seulement. Consultez le manuel du propriétaire du véhicule afin de déterminer si le véhicule est équipé d'un correcte port de recharge.
- Assurez-vous que le câble de recharge sur la station de recharge est positionné de telle sorte qu'il ne sera pas piétiné, accroché plus de, ou autrement endommagé ou de subir le stress.

- Ce produit ne contient aucune pièce réparable par l'utilisateur. Consultez la section Support à la Clientèle dans ce manuel pour obtenir des informations de service. N'essayez pas de réparer ou d'entretenir la station de recharge vous-même.
- Ne faites pas fonctionner votre station ou le câble de recharge si elles sont physiquement ouverte, fissuré, effiloché, ou autrement visiblement endommagé. Contactez votre représentant du service pour service immédiatement. Consultez la section Support à la clientèle dans ce manuel pour obtenir des informations sur le représentant du service dans votre région.
- Ne pas utiliser dans les garages commerciaux où un garage commercial est défini comme une installation (ou une partie) utilisé pour la réparation de véhicules à combustion interne dans lequel la zone peut être classée en raison de vapeurs inflammables étant présents (Tels que de l'essence.)
- Ne posez pas les doigts à l'intérieur de l'extrémité du SAE-J1772™ coupleur du câble de recharge.
- Ne pas laisser les enfants utiliser cet appareil. Supervision d'un adulte est obligatoire lorsque des enfants sont à proximité d'une station de recharge qui est en cours d'utilisation.

ADDITIONAL SAFETY INFORMATION



WARNING: Turn off power to the EVSE at the circuit breaker panel before moving, servicing or cleaning the unit.



WARNING: Always turn off input power to the EVSE at the circuit breaker panel prior to plugging into or unplugging from a wall socket.



AVERTISSEMENT: Couper l'alimentation d'entrée à votre station de recharge sur le panneau de disjoncteur avant de nettoyer ou de réparer l'appareil.



AVERTISSEMENT: Toujours éteindre la puissance d'entrée du EVSE sur le panneau du disjoncteur avant de brancher ou de débrancher un socket mur.

**Save these instructions for future reference.
Conservez ces instructions pour référence future.**

FCC INFORMATION

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This product has been designed to protect against Radio Frequency Interference (RFI). However, there are some instances where high powered radio signals or nearby RF-producing equipment (such as digital phones, RF communications equipment, etc.) could affect operation.

If interference to the EVSE is suspected, we suggest the following steps be taken before consulting AmazingE™ Customer Service for assistance:

1. Reorient or relocate nearby electrical appliances or equipment during charging.
2. Turn off nearby electrical appliances or equipment during charging.



CAUTION: Changes or modifications to this product by other than an authorized service facility may void FCC compliance.



ATTENTION: Modifications apportées à ce produit par qui conque autre qu'un centre de service autorisé peut annuler la conformité FCC.

OPERATION

The AmazingE™ EVSE is a compact, travel-friendly EVSE that provides the Plug-In Electric Vehicle (PEV) user with a safe and manageable link between the power grid and the PEV.

Plug the EVSE into the wall. Unwrap the charge cable and plug the charge coupler firmly into the vehicle's charge port. Do not unplug from the wall while the vehicle is still connected. Always turn off input power to the EVSE at the circuit breaker panel prior to plugging into or unplugging from a wall socket.


Normally, the vehicle will immediately request a charge using a special communication line in the cable. Within a few seconds the charging cycle will begin. After an average driving day the vehicle battery pack will require several hours (length of time depends on the vehicle's power acceptance rate) to recharge completely. Charging overnight is the most convenient way to maintain healthy batteries and ensure the vehicle's full range will be available for the next day.

To remove the charge coupler once a charge cycle has completed (or to interrupt a charge in progress) press and hold down the latch release lever on the charge coupler handle then unplug the charge coupler from the vehicle charge port.

THE AmazingE™ FRONT PANEL

Figure 1- Front Panel

The front panel on the AmazingE™ has two indicator lights:

-  **Power/Charging** (green), indicates the EVSE is ON and ready to use.


-  **Fault** (red), indicates that the receptacle is not wired correctly, the EVSE is unable to communicate with the vehicle correctly, or a safety fault condition has been detected by unit. The problem can be due to improper grounding or missing Earth Ground. Call Customer Support or have the wiring examined by a qualified electrician.



Table 1 - Front Panel LED Information

| # | Green LED | Red Fault LED | Fault Condition |
|---|-----------|---------------|--|
| 1 | OFF | OFF | No power to EVSE. Check circuit breaker. |
| 2 | ON | OFF | No fault, Power is applied to the EVSE/the EVSE is making power available |
| 3 | OFF | ON | Improper grounding or ground is not present. |
| 4 | ON | Blinking | EVSE Fault. Disconnect and restart. If problem persists, call for service. |
| 5 | OFF | Blinking | Vehicle fault. Check vehicle connection. |

INSTALLATION: SERVICE CONNECTIONS



CAUTION: To reduce the risk of fire, connect only to a circuit provided with the appropriate maximum branch circuit overcurrent protection in accordance with the National Electrical Code, ANSI/NFPA 70 (US) or the Canadian Electric Code C22.2 NO. 280-13 (Canada).



ATTENTION: Pour réduire le risque d'incendie, de se connecter uniquement à un circuit fourni avec le approprié surintensités, en conformité avec le Code National électrique ANSI/NFPA 70 (US) ou Code Canadien de l'électricité C22.2 NO. 280-13 (Canada).



CAUTION: This is a single-phase device. DO NOT connect all three phases of a 3-phase feed! Use any two phases of a three-phase wye-transformer feed. The center-point of the three phases (usually used as Neutral) must be grounded somewhere in the system. A Neutral connection is not required by the EVSE. Only Line 1, Line 2, and Ground are required, as shown in **Figure 3**.



ATTENTION: Il s'agit d'un appareil monophasé. NE PAS relier tous les trois phases d'une alimentation triphasée! Vous pouvez utiliser les deux phases d'un triphasé en étoile transformateur alimentation. Le point central des triphasé (généralement utilisé comme Neutre) doit être mis à la terre quelque part dans le système. Une connexion Neutre n'est pas exigée par la EVSE. Seulement ligne 1, ligne 2, et Mise à la Terre sont nécessaires, comme le montre la **Figure 3**.



CAUTION: The two phases used must each measure 120V to Neutral. Earth Ground must be connected to Neutral at only one point, usually at the service entry breaker panel.



ATTENTION: Les deux phases utilisées doivent mesurer chaque 120V à Neutre. Mise à la terre doit être connecté au Neutre en un seul point, généralement à l'entrée panneau de disjoncteurs de service.



CAUTION: If a 240V 3-Phase feed is from a Delta-connected secondary, the leg used must have a center-tap. That tap must be Grounded. Only the two phases either side of the center-tapped leg can be used. See **Figure 4**.



ATTENTION: Si une alimentation à triphasé 240V provient d'un triangle connecté secondaire, la bornes utilisée doit avoir un centre-tap. Que la tap doit être Mise à la Terre. Seuls les deux phases l'une ou l'autre côté du centre tapped brancher peut être utilisé. Voir la **Figure 4** ci-dessous.



CAUTION: Warranty is void if this unit is not wired properly.



ATTENTION: La garantie est annulée si cette unité n'est pas correctement câblé.



WARNING: Only a qualified electrician should perform the installation. The installation must be performed in accordance with all local electrical codes and ordinances.



AVERTISSEMENT: Seul un électricien qualifié doit effectuer l'installation. L'installation doit être effectuée conformément à tous les codes électriques locaux et des ordonnances.

Only three wires are connected, but care must be taken that the service transformer secondary connection is definitely known, and the three wires from the main circuit breaker panel are connected and labeled correctly. **Figures 2, 3, and 4** show the most common service transformer secondary wiring formats.

Notice that L1, L2, & Ground are labeled on each diagram. Those transformer outputs correspond to the same inputs on the EVSE. Also, each of the two 3-phase diagrams shows an L3 output, which is not used. Do not connect all three phases of a 3-phase secondary to the EVSE. This is a single-phase device.

The Neutral at the service panel must be connected to Earth Ground somewhere in the system on any of the three connection arrangements. Ground-fault protection is not possible unless the Neutral (center-tap on the service transformer) is connected to an Earth Ground. If no Ground is provided by the electrical service, a grounding stake must be driven into the ground nearby, following local electrical codes. The grounding stake must be connected to the ground bar in the main breaker panel, and Neutral connected to Ground at that point.



WARNING: Local electrical codes must always be followed when installing the grounding stake.



AVERTISSEMENT: Les codes électriques locaux doivent toujours être respectés lors de l'installation du piquet de mise à la terre.

The following diagrams illustrate the three service transformer secondary connections most common in North America.

Figure 2 - 220/240V Single-Phase

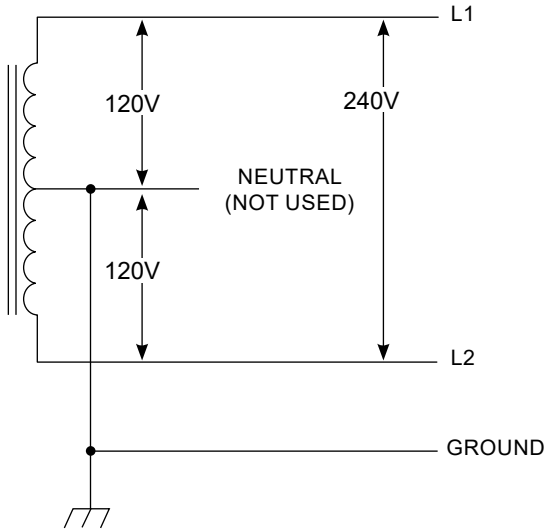
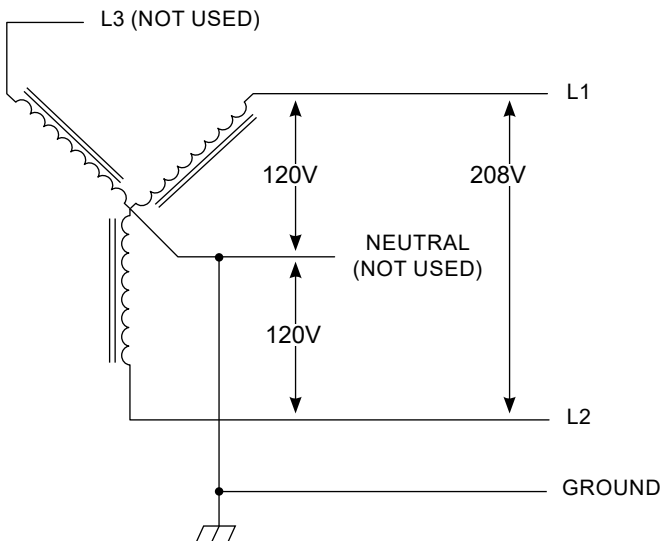


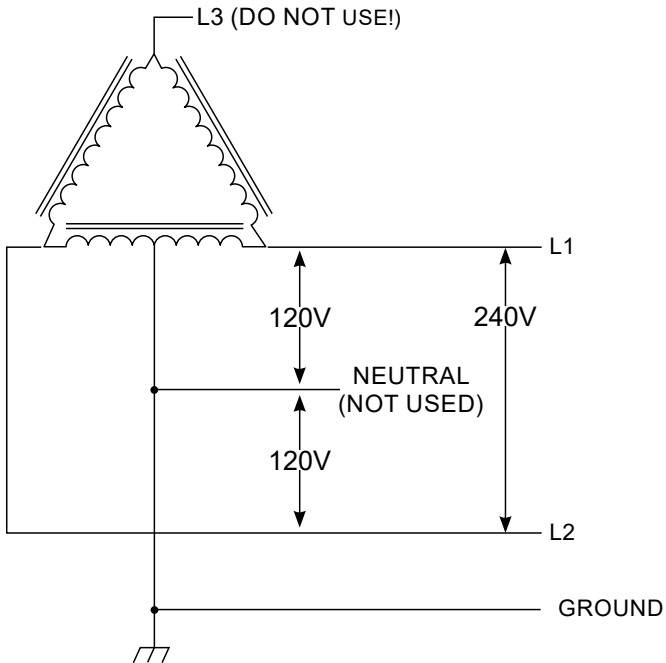
Figure 3 - 208V 3-Phase, Wye-Connected



NOTE: With a wye-connected secondary, any two of the legs can be used to provide 208V to the AmazingE™. For example, L1 & L2, or L1 & L3, or L2 & L3. Leave the unused leg open. Do not connect it to a Neutral bar, or to Ground. Be sure the center point is Earth Ground somewhere in the system.

NOTE: Avec un transformateur étoile-connecté secondaire, deux des lignes peut être utilisé pour fournir 208V à la AmazingE™. Par exemple , L1 & L2, ou L1 & L3, ou L2 & L3. Laissez la borne inutilisée ouverte. Ne le connectez pas à un bar Neutre, ou à la Mise à la Terre. Assurez-vous que le point central est Mis à la Terre quelque part dans le système.

Figure 4 - 240V 3-Phase, Delta-Connected, with center-tap on one leg





CAUTION: With the delta connection, one leg must be center-tapped. Only the two phases on either side of the center tap can be used. The two phases must both measure 120V to Neutral. The third line (L3) of the delta is 208V, with respect to Neutral, and is sometimes referred to as a “stinger.” Do not use this third line! Consult the transformer manufacturer’s literature to be sure the single leg can supply the required power.



ATTENTION: Avec la connexion triangle, une borne doit être centre-tappée, et seulement les deux phases d’un côté ou de l’autre du centre tap peut être utilisé. Les deux phases doivent mesurer 120V à Neutre. La troisième ligne (L3) du delta est 208V, par rapport à la position Neutre, et il est parfois désigné comme un “stinger.” Ne pas utiliser ce troisième ligne! Consultez la documentation du transformateur fabricant pour être sûr du borne unique peut fournir la puissance requise.



CAUTION: A 3-phase delta-connected transformer secondary without a center-tap on one leg cannot be used with the AmazingE™. No “Neutral” point is available to be connected to ground for ground-fault protection. The EVSE will not allow the contactor to close if it does not sense the presence of a Ground wire connected to a “Neutral” point on the transformer secondary.



ATTENTION: Un triphasé triangle-connecté transformateur secondaire sans centre-tap sur le terminal ne peut pas être utilisé avec la AmazingE™. Aucun point “Neutre” est disponible pour être connecté à Mise à laTerre pour protection de défaut à la terre. Le EVSE ne permettra pas le contacteur de fermer si elle ne détecte pas la présence d’un fil de Masse connecté à un point “Neutre” sur le secondaire du transformateur.

MOUNTING PROCEDURES

Locate the wall mounting position of the AmazingE™:

- On the AmazingE™, the NEMA plug head is connected by nearly one foot of cable (including the plug head) to the top of the EVSE. The EVSE must be positioned such that this plug can safely be inserted into a wall-mounted NEMA socket.
- Position the bottom of the EVSE at a comfortable height and at least 18 inches above the ground for indoor installations and 24 inches above the ground for outdoor installations. Ensure that the LEDs on the front panel of the EVSE can clearly be seen by anyone who will be operating the device.
- The AmazingE™ has two mounting brackets centered on the back, spaced 7.36" (187mm) apart.



WARNING: For safety, always turn off input power to the EVSE at the circuit breaker panel prior to plugging it in. Likewise, turn off the circuit breaker prior to unplugging it.



AVERTISSEMENT: Pour sécurité, toujours désactiver le courant d'entrée de la station de recharge au niveau du disjoncteur du panneau avant de le brancher. De même, coupez le disjoncteur avant de le débrancher.

For Hollow-Wall Construction Mount:

- Place the unit so both mounting brackets can take advantage of solid structural framing inside of the wall or a strong wall surface. **See A in Figure 5.**
- Use proper anchoring hardware such as drywall toggles or molly bolts if unable to mount hardware into a solid surface. **See B in Figure 5.**

For Solid-Wall Construction Mount:

- To secure the unit in concrete, pre-drill appropriately sized holes and use multi-set or wedge anchor hardware at both mounting points.
- To secure the unit in brick or stone, pre-drill appropriately sized holes and use sleeve anchors at both mounting points.

Figure 5 - Hollow-Wall Construction Mount

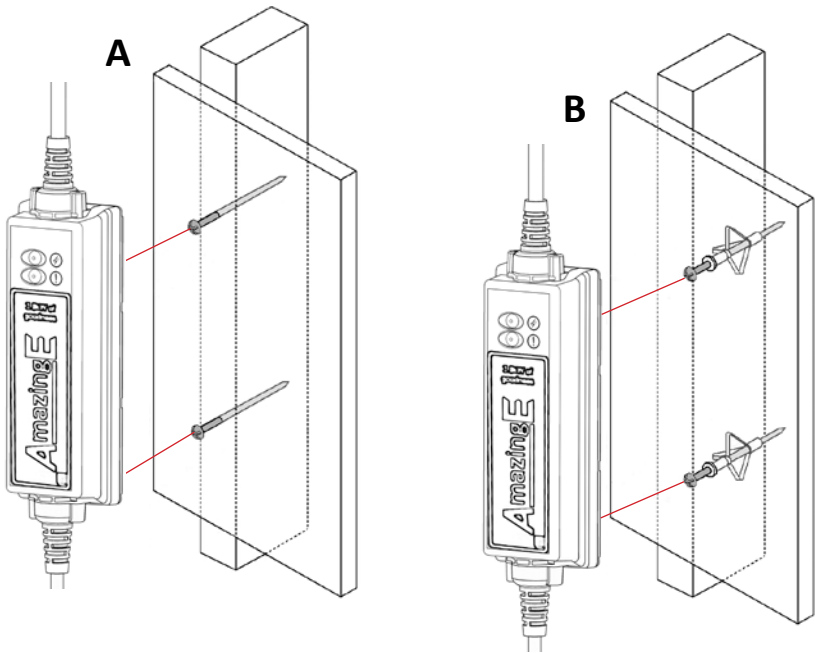
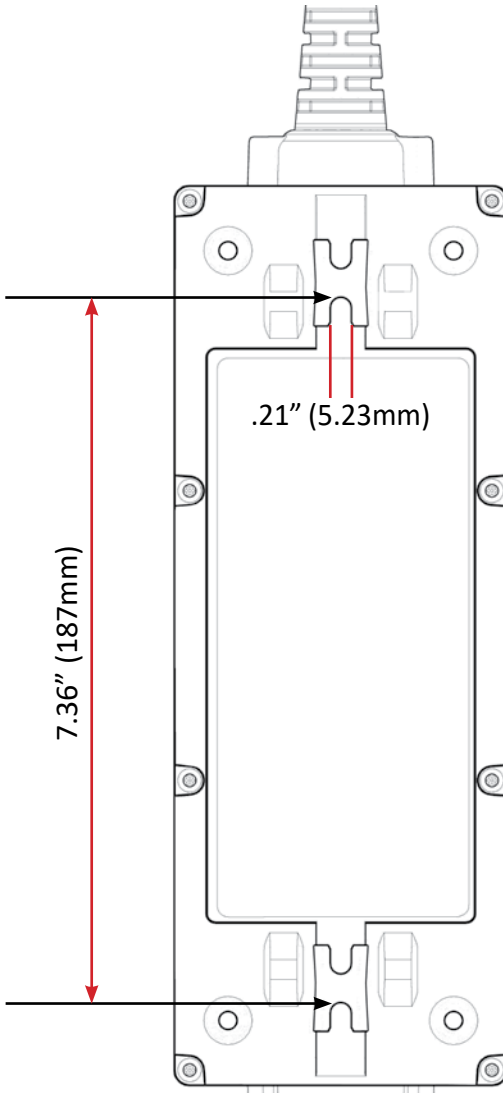


Figure 6 - Back Mounting Screw Slots of AmazingE™



Machine screw size #10 hardware is recommended for mounting the EVSE. Screw lengths of at least 2" are recommended. The EVSE mounting slots are .21"(5.23mm) wide, so the diameter of the screw shaft should be no larger than .19" (5mm).

The screw heads must be between .24"-.40" (6-10mm) to fit between the enclosure and the slot.

RECEPTACLE INSTRUCTIONS

The AmazingE™ is fitted with a NEMA 14-30 plug. The plug extends from the top of the EVSE enclosure. Regulations limit this plug to a maximum of 12 inches in length. For this reason, the EVSE must be mounted below the NEMA receptacle and must also be located within 12 inches of it.

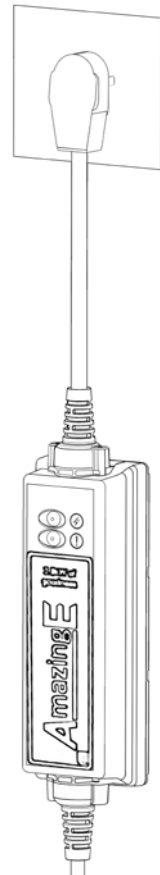
With the NEMA 14-30 configuration, the ground pin is located at the top of the plug. With this in mind, it is recommended that a 14-30 receptacle be oriented accordingly. The installation must be performed in accordance with all local electrical codes and ordinances.

Figure 7 - Preferred orientation of the NEMA receptacles and the EVSE

NOTE:
PLUG ORIENTATION IS
CRITICAL. NEMA 14-30
receptacle should be wired
so ground is at the top.



NEMA 14-30R



GROUNDING INSTRUCTIONS

This product must be grounded. If this product should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock.

The AmazingE™ is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



WARNING: Improper connection of the equipment-grounding conductor may result in a risk of electric shock. Check with a qualified electrician if doubt exists as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.



AVERTISSEMENT: Une mauvaise connexion du conducteur de terre peut entraîner un risque de choc électrique. Vérifier avec un électricien qualifié si il existe un doute quant à savoir si le produit est correctement mis à la terre. Ne pas modifier la fiche fournie avec le produit – si elle n'entre pas dans la prise, faites installer une prise adéquate par un électricien qualifié.

MOVING & STORAGE INSTRUCTIONS

Always turn off input power to the EVSE at the circuit breaker panel prior to plugging into or unplugging from a NEMA socket.

When transporting the EVSE, do not lift or carry the entire unit by the charge cord. Likewise, do not lift or carry the entire unit by the NEMA plug.

The EVSE has a non-operational storage temperature range of -40°C to +80°C (-40°F to +176°F).

MAINTENANCE

The AmazingE™ requires no periodic maintenance other than occasional cleaning.



WARNING: To reduce the risk of electrical shock or equipment damage, exercise caution while cleaning the unit and the EV charge connector cable.

1. Turn off the EVSE at the circuit breaker.
2. Unplug the EVSE from the receptacle.
3. Clean the EVSE using a soft cloth lightly moistened with mild detergent solution. Never use any type of abrasive pad, scouring powder, or flammable solvents such as alcohol or benzene.



AVERTISSEMENT: Pour réduire le risque de choc électrique ou des dommages équipement, user de prudence lors du nettoyage de l'appareil et le câble du connecteur de charge EV.

1. Eteignez la équipement au disjoncteur avant de le nettoyer.
2. Débranchez l'EVSE du recopérable.
3. Nettoyez l'équipement à l'aide d'un chiffon doux légèrement humidifié avec une solution de détergent doux. Ne jamais utiliser de tampons abrasifs, de poudre à récurer ou de solvants inflammables tels que l'alcool ou le benzène.

SPECIFICATIONS

| | |
|------------------------------|---|
| Line Input Power: | 240V AC single-phase- L1, L2 and Safety Ground |
| Voltage & Wiring: | 208V AC 3-phase wye-connected- any 2 phases and Safety Ground 240V AC 3-phase, delta-connected. With center-tap on one leg, must use only the two phases on either side of the center-tap. The two phases must both measure 120V AC to the ground. Do not use the third leg (208V “Stinger”) |
| Voltage Range: | 185V AC to 264V AC |
| Frequency: | 60 Hz |
| CCID: | Includes CCID with automatic reset. Trips at 20mA |
| Circuit Breaker: | 30A for NEMA 14-30R inlet |
| Maximum Current: | 16A Note that the maximum current for the vehicle is set by the duty cycle of the Pilot waveform. |
| Output Power: | 3.8kW |
| Cable Length: | 18' (5.5m) of cable. Total reach length of 21'. |
| Plug: | Attached NEMA 14-30 Plug |
| Dimensions: | Dimensions are for the enclosure only |
| Height: | 9.45 inches (240mm) |
| Width: | 3.5 inches (89mm) |
| Depth: | 2.4 inches (60mm) |
| Weight: | 2.1 kg (4.6 lbs) including the SAE-J1772™ connector and 18' (5.49m) of cable with 20' (6.1m) reach length |
| Environment | |
| Operating Temp: | -30°C (-22°F) to +50°C (+122°F) |
| Storage Temp: | -40°C (-40°F) to +80°C (+176°F) |
| NEMA Rating: | NEMA 4 - watertight |
| Agency Approvals: | cULus Listed, FCC Part 15 Class B |

CUSTOMER SUPPORT

For questions about the AmazingE™, please call Customer Service at the number below. **PLEASE HAVE THE SERIAL NUMBER AVAILABLE BEFORE CALLING.** This information is printed on the label on the back of the EVSE enclosure. If the call is made after business hours, please leave a name, telephone number, the unit serial number, and a brief description of the problem; a Service Representative will call back at the earliest opportunity.

**To contact AmazingE™ directly for service, call
(877) 694-4194 between 8:00 AM and 5:00 PM Pacific Time.**

WARRANTY INFORMATION

LIMITED WARRANTY

ELECTRIC VEHICLE SUPPLY EQUIPMENT AND ACCESSORIES

Phone: 877-694-4194 • www.Amazing-E.com

AmazingE™ shall provide the following warranty with respect to the Products to Representative, its Sub-Representatives and their customers:

18 months on parts, 18 months factory labor:

This product is warranted to be free from defects in material and workmanship. The warranty period shall commence on the date of manufacture.

If this product is defective in materials or workmanship during the warranty period, AmazingE™ will, at its option, repair or replace the product. Repair parts and/or replacement products may be either new or reconditioned at AmazingE™'s discretion. This limited warranty does not cover service or parts to repair damage due to improper installation or use, including but not limited to improper connections with peripherals, external electrical faults, accident, disaster, misuse, abuse, or modifications to the product not approved in writing by AmazingE™. Any service repair outside the scope of this limited warranty shall be at applicable rates and terms then in effect. This warranty covers factory parts and factory labor only; it does not cover field service or removal and replacement of the product or any other costs.

All other express and implied warranties for this product including the warranties of merchantability and fitness for a particular purpose are hereby disclaimed. Some states do not allow the exclusion of implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply. If this product is not as warranted above, your sole and exclusive remedy shall be repair or replacement as provided above. In no event will AmazingE™, any of its authorized sales and service representatives, or its parent company be liable to customer or any third party for any damages in excess of the purchase price of the product. This limitation applies to damages of any kind including any direct or indirect damages, lost profits, lost saving or other special, incidental, exemplary or consequential damages whether for breach of contract, tort or otherwise or whether arising out of the use of or inability to use the product, even if AmazingE™ or an authorized AmazingE™ representative or dealer has been advised of the possibility of such damages or of any claim by any other party. Some states do not allow the exclusion or limitation of incidental damages for some products, so the above limitation or exclusion may not apply. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

To obtain warranty service:

Call AmazingE™ Customer Service at the above number. You will receive information as to how service for the product will be provided. If you mail or ship the product in for service, you must insure the product, prepay all shipping charges, and properly pack it for shipment in its original shipping container or its equivalent. You are responsible for all loss or damage that may occur in transit. You must provide serial number and date of purchase before any warranty service can be performed.

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A Amazing **E**

www.Amazing-E.com